

Central MRS Meeting  
October 25, 2005  
Randolph County DSS

Counties Present: Chatham, Davie, Guilford, Mecklenburg, Randolph, Union

State Staff: Cindy Holman, Roslyn Thompson, Emily Wilkins, Holly McNeill,  
Heather Thomas

**Agenda**

News from Raleigh

NC Fast

Training

Upcoming Meetings

News from Raleigh

Appeals

- These were supposed to go into effect October 1.
- Work Group met regarding the policy for appeals last week.
- Policy will go to Children's Services in November.

School Based Child & Family Teams

- 100 schools, still don't know which ones.
- If your agency has a school in your area, you will be required to have a facilitator although there is no money for this position.

NCFast (Sherry had a handout if people want it)

- This is not the first incarnation of NCFast, but there is a real different feel to it this time. They believe they have the support needed to make it work this time.
- Will cover 80% of everything a county DSS does.
- Why is this needed? There are too many systems that don't talk to each other which leads to a variety of problems.
- What will it do?
  - Once you enter demographic information once, it will self populate into other forms.
  - Will also allow you to have ready access to information you need for various types of benefits.
  - Will prevent losing families who jump counties.
  - Provide historical and current information on all benefit programs.
  - Helps SW track required visits and when reports due. (can turn these reminders off if you want). Can provide structure for you to keep you on track.
  - Counties can create their own reports.
- There will be built in security so that only the appropriate people can see the confidential information
- Day Sheets this will not eliminate them (although it will help with them).

- Currently in the process of coming up with the business requirements, then will develop and RFP for vendors. (2-3 years from roll out)
- If counties have in-house databases, reports, etc. that they like they should let Kevin Kelly know so that they can be incorporated.
- Will probably be piloted in small number of counties when it begins.
- Will be templates for statewide forms as well as county forms
- There will be one statewide ID (SIS numbers will no longer be county specific!)
- PAG Project Advisory Group will meet about 1 day a month and emails and net meetings. If people want to be a part of it they should ask their director.

#### Training

- Mid-Nov to mid-Dec Holly will be doing MRS policy training for the new 48 counties. These will not require pre-registration, a list of all the sites should be available in a day or so when Holly finalizes it. You don't have to attend the one that targets your county.
- MRS policy and Cornerstone 3A required before you can begin doing family assessments.
- Even if you know the trainings are full, you should send in registrations because that lets the training team know that they need to have more trainings in a particular area.
- Facilitator trainings community partners are welcome to come to these.

#### Future Meetings

- November will be talking about blended caseloads. If you think of specific questions you would like answered, please let Holly know so that she can pass them along and the panel can be prepared to answer them. Bring workers!
  - People who came to early meetings left with the impression that blended caseloads don't work because several counties tried it and switched back. Need to address this.
  - Some research shows it is better to combine case management and foster care than case management with investigations can we address?
  - How to manage time if doing both 210 and 215?
- Meetings for 2006 (none in December) let Holly know ideas for agenda
  - Work First
  - Community Partners

#### Miscellaneous

- Through with the list serve, it is too unreliable. Holly will use the MRS email.
- Request that we get the tools that counties have developed and sent to Tony on the website.
- A couple of months we talked about recommendations about the MRS visitation policy conflicting with the CPS policy that will be heard at Children's Services as well. (Recall the September meeting was cancelled because of the travel ban.)